

Chris L. Fay

Home 520.407.6994

Cell 913.669.7203

chrisfay@chrisfay.net

<http://chrisfay.net>

OBJECTIVE

Although currently employed with a fantastic company, I am always patiently awaiting life's next big adventure. If you think my credentials are in line with a role or project you have, feel free to contact me any time.

EXPERIENCE

Managed Services Consultant- Perceptive Software, Inc.

Shawnee, KS | May 2007 – Current

Primary Job Duties: Provide high quality technical assistance/service to current ImageNow customers during the upgrade process to new software versions. Interact with and troubleshoot a variety of database platforms and operating systems ranging from Unix, Linux and Windows to SQL Server, Oracle and Ctree. Programming projects include multiple self designed/developed applications (in both C# and C++) to provide efficiency over current processes.

CEO – Chris Fay Consulting, LLC.

Mission, KS | May 2008 – Current

Primary Job Duties: I am the CEO of Chris Fay Consulting, LLC, a company dedicated to providing value driven contemporary IT, design, and development solutions at competitive costs. The decision to start the business was born out of an intense passion for technology and an even greater desire to help others.

IT Manager/Engineer- ConsumerMED, Inc.

Prairie Village, KS | Jan 2007 – May 2007

Primary Job Duties: Designed and priced the production environment for the company web site, requiring a highly available, scalable, fault tolerant configuration utilizing both Windows and Linux. Designed and implemented a Linux based intranet, forum and web site for company communication. Implemented bug tracking and source control for company developers. Implemented Nagios and Cacti monitoring tools to maintain 24 hour system health and status on all machines. Purchased and configured company equipment for employees. Monitored and enhanced company network in response to general issues that arose.

Operations and Systems Administration- Computer Sciences Corp

Tucson, AZ | April 2006 – March 2007

Primary Job Duties: System administrator that oversaw three major Tucson hospitals including St. Mary's, St Joe's and Holy Cross. Maintained mission critical applications that facilitated the function of patient records and various data flow on multiple platforms including, Unix/Linux, Windows, Solaris and AIX. Monitored network integrity and performed backup operations both manually and via Nagios, IPmonitor, Veritas/Veritas NetBackup, HBO, Global Console and various custom developed applications. Developed and administered new hardware and network strategies to improve communication, efficient access to critical information and data integrity. Managed nightly data processing for physician billing, patient records and various other medical information using the Meditech integrated software solution.

Lead Technician/ Web Master – 24 Hour Computer Doc'n Design

Tucson, AZ | December 2003 – January 2006

Primary Job Duties: Lead Technician that oversaw a team of individuals focused on diagnosing warrantee covered, on and off-site customer PC hardware and network issues. Managed the in/out flow of equipment needed to complete repairs in a timely and organized fashion. Worked with clients on a daily basis to debug network degradation and failure, hardware issues/configuration, custom computer building and purchasing and remote PC repair. Personally provided both web development and hosting services to clients utilizing mainly open source technologies including Apache, PHP, MySQL, Tomcat, Postfix and Dovecot.

Consulting – Web Design/ Hosting Services

Tucson, AZ | May 2003 – December 2003

Primary Job Duties: Provided web site design and hosting services running on Apache including email management, site planning/development and entry level web application development utilizing open source solutions. Preformed continual maintenance to developed material while providing ongoing customer support for additional local and remote web site related issues.

EDUCATION

Bachelor of Science Degree – Information Technology (BS – IT)

University of Phoenix | Tucson, AZ | GPA 3.85 | Completed May 8th, 2010

Associates of Arts in Information Technology (AIT)

University of Phoenix | Tucson, AZ | GPA 3.83 | Completed March 30, 2008

CERTIFICATIONS

CompTIA | Network+ | Successfully Completed: 4/24/2007

CompTIA | A+ | Successfully Completed: 6/24/2007

ACCOMPLISHMENTS

Web/System/Network

Web designs featured on ThemeForest.net

Interviewed online by ThemeForest.net as an up and coming designer

Successfully designed, coded, and sold multiple static html and Wordpress website themes for ThemeForest.net.

Designed and developed a C# based indexer that extracted data from Lotus Notes data files into a MySQL fulltext indexed database. Then built a PHP web front-end search interface that made locating the indexed Notes information far more intuitive, relevant, and speedy compared to the Lotus Notes desktop client

Designed and developed a Windows C++/WxWidgets GUI application for Perceptive Software, Inc. that transformed a variety of scattered batch processes into a unified GUI based software application. The application is used during environment reviews to gather customer information before an upgrade can be performed.

Designed and developed the MySQL/PHP ticket system used by Chris Fay Consulting, LLC

Designed and developed a C# GUI application for Perceptive Software, Inc. that enables faster communication to customers of updates made in the ImageNow application that effect outstanding and relative support issues.

Solely designed and implemented the hardware, configuration and development of an internal departmental web site for CSC, charged with displaying/maintaining important information, while providing an avenue for converting hand written tasks into dynamic web based user interactive solutions. This system is now used site-wide by all employees as well as administrators on a daily basis to help manage the flow of inter-departmental information, provide an efficient means for large data storage/interaction, and keep accurate records on hardware/applications as they are installed or decommissioned.

Developed and implemented the intranet for ConsumerMED, Inc.

Provide forum moderation on a daily basis for Ubuntu Linux (<http://ubuntuforums.org>), the fastest growing Linux flavor currently available. Ensure quality interaction between forum users while helping to supply relevant support on Ubuntu specific issues.

SKILLS

Web:

HTML, XHTML, XML, CSS

Databases Technologies:

Oracle, SQL, SQL*Plus, SQL Server, Oracle Enterprise Manager, SQL Server Enterprise Manager, SQL Server Management Studio, MySQL, mysql, PHPMyadmin

Network Protocols:

SSH, FTP, SFTP, SCP, DNS, LDAP, SMTP, IMAP, SSL/TLS, TCP/IP, TELNET, LAN/WAN, SMB

OS/Servers:

Apache Server, Tomcat, IBM WebSphere, WebLogic, JRun, Internet Information Server, LINUX (RedHat, Ubuntu, Suse, Debian, White Box, Slackware), UNIX (HP-UX, AIX, Solaris), Windows 98/ME/NT/00/XP/03, Active Directory

Programming:

C#, C++, WxWidgets, BASH, PHP

Applications:

Visual Studio 2005, Lotus Notes, Macromedia Dreamweaver, Macromedia Fireworks, Macromedia Flash, Adobe Photoshop, Microsoft Office Professional, Excel, PowerPoint, FrontPage, Bugzilla, Subversion, Postfix, Dovecot, Cacti, Nagios.

REFERENCES

Chris Legler

Perceptive Software, Inc. | Project Manager

Shawn Hickey

Perceptive Software, Inc. | Product Manager

Laura Roberts

Perceptive Software, Inc. | Managed Services Consultant

Justin Stouder

Perceptive Software, Inc. | Quality Assurance

**Contact information available upon request*